



DATE: 4/16/2019

Att. CoreLogic Clients

Objective:

With the CoreLogic acquisition of Symbility we were provided the opportunity to start new projects based on client feedback. One of these projects is an overhaul of the cost database. The goal of the project is to improve user experience by making it easier to search and find actions and materials.

Action Plan:

We will refresh the material definitions for consistency and to add clarity within Symbility's software.

In the first phase of the data overhaul we are focusing on operations related to painting and cleaning, two of the most frequently used operation categories in Mobile Claims. When completed, we will have the ability to more easily expand the operations offered based on user needs. We will add new and more specific actions such as "Strip", "Sand", "Paint" (1 coat), "Finish" (1 Coat), and "Reset".

Our goal is to make this transformation as seamless as possible for our clients and to keep them informed of any changes well in advance. Due to the requirement of preparing the existing database for changes to come, three action names changed in the April release without us providing as much notification to our users as we would have liked.

The database unit costs associated with these actions have not changed, only the three names (see below) have changed. This means no action is required. All items batches, Assemblies, and other estimating features will all work as they have in the past. With the June update when more sweeping enhancements come, we will also perform an "item batch migration" to update any items that can be replaced with new ones.

We apologize for any confusion this may have caused and look forward to releasing our enhanced database in the June release.



April data release included these action name changes:

- "Paint" was changed to "Prime and Paint"
- "Finish" was changed to "Stain and Finish"
- "Seal" Was changed to "Prime"

These are name changes only, no cost changes were made.

Planned for the June data release:

- "Strip"
- "Sand"
- "Paint" (1Coat)
- "Finish" (1 Coat)
- "Reset"

These new actions WILL have new costs.

Phase 2 will come later and include images and expanded definitions of database items.

Regards,

CoreLogic Data Content Management Team

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