CoreLogic®

Release Notes

Claims Connect
Version 7.1.50x

Contents

Introduction

This document describes the new features and enhancements that are part of the upcoming version 7.1.50x of CoreLogic Claims Connect. The target dates for this global release are:

- September 20st in South Africa, Germany, and France
- September 21st in Australia and New Zealand
- September 27th in Canada
- October 4th in the United Kingdom
- October 10th in Belgium
- October 11th in the United States

Major Enhancements

Vendor Weighted Assignment Option

The 'Weighted Assignment' option enables company administrators to define percentage weights for select vendors based on company established criteria. This option is a new ordering method specific to the Group Assignment tool and can be set as the default when configuring assignment types. The measured weights will then be used to compute the vendor assignment distribution and recommend a company to be assigned to a claim based on how the vendor group weighted assignment splits are configured.

Automatic assignments using the 'Weighted Assignment' option are possible when using:

- Repair Route Options
- Task Completion Criteria
- Questionnaires
- API

Minor Enhancements

Add Participant User Interface Update

The Add Participant blade in Claims Connect has been updated to the current user interface look and feel. Furthermore, this enhancement provides the ability to search the list of users or guest users to add them as a participant to the claim and to set properties against a non-guest user participant of the claim.

New Email Security Alert

This release introduces a new security alert, providing Claims Connect, LINK and all guest users an email notification when changes are made to their account. An account change notification would include the following:

- Account status change (blocked, disabled, enabled, or expired)
- Account expiry date modification
- Account type change
- Username change
- Password reset
- Email address change
- Phone number update

A new email security alert will also be provided if a new user notification method is added to their account, or the destination of an existing notification method is modified or deleted.

Client IP Address

This release introduces security enhancements that will prevent client IP address spoofing.

Upgrade to the Advanced Search Tool

This enhancement expands the functionality of the Advanced Search tool by providing new Estimate List columns, Assignment List and Estimate List advanced search fields, as well as new Task List columns and filters. The Advanced Search tool can now be used to search estimates based on the class (contents or structure), the type (as defined by the company), and the user or company who set the status of an estimate.

Within the Assignment, Estimate and Task lists, users now also have the capability to use the Advanced Search tool to perform searches based on Assignor Assignment type and Parent Assignment Type/Assignee. In addition, users reviewing estimates on the Estimate List can now view Total Minimum Charge Adjustments as a column.

Optional Policy Consent via LINK

A company that utilizes LINK can now request CoreLogic to disable the requirement for an insured guest user to agree or accept the LINK User Consent and /or the End User License Agreement (EULA) to use the full capabilities of LINK. When that requirement is disabled, users who have previously accepted the CoreLogic EULA or the LINK User Consent will not be required to do so again while utilizing LINK and will continue to have access to the status of their claim.

Jobs Aids

Job aids will be developed for the following features/enhancements in this release of Claims Connect:

- Managing Vendor Assignments Using Weighted Assignment Option

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CoreLogic is the leading provider of property insights and solutions, promotes a healthy housing market and thriving communities. Through its enhanced property data solutions, services and technologies, CoreLogic enables real estate professionals, financial institutions, insurance carriers, government agencies and other housing market participants to help millions of people find, buy and protect their homes. For more information, please visit corelogic.com.

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