CoreLogic®

Release Notes

Claims Connect

Version 7.3

Contents

Introduction

This document describes the new features and enhancements that are part of the upcoming version 7.3 of CoreLogic Claims Connect, Mobile Claims and CAPTURE. The target dates for this global release are:

- April 10th in South Africa, Germany, and France
- April 11th in Australia and New Zealand
- April 17th in Canada
- April 24th in the United Kingdom
- April 29th in Belgium
- May 1st in the United States

Major Enhancements

Installing Mobile Claims Without Administrator Privileges

With this new enhancement, users can now download Mobile Claims and install it without the need for local computer administrator privileges.

Integration with CoreLogic Enriched Data

This new integration with CoreLogic Enriched Data will allow Claims Connect users to display a curated set of claims and restoration centric property attributes from the CoreLogic Smart Data Platform including:

- Stories
- Roof type
- Home size
- Year built
- And many more

In addition, when available for the address, users will have quick view access to the latest MLS reference photos.

> **Note:** Companies that would like to benefit from this feature need to contact their Customer Success Representative or Customer Support.

Minor Enhancements

Sub-Coverage specification in Questionnaires

This feature introduces the capability for Claims Connect users to specify sub-coverages for both custom items and coverages within Desk Adjuster or CAPTURE questionnaires. Additionally, questionnaires in the CAPTURE app now support this functionality. Furthermore, users of Mobile Claims can now incorporate sub-coverages into assemblies, ensuring coverage specifications.

Adding/Editing Photo Area Tag in Claims Connect

With this enhancement, users can now add and edit area tags for photos, post-inspection in Claims Connect. The ability to edit photo area tags within Claims Connect eliminates the need for users to return to CAPTURE to complete the task.

New Surface Type in Imported Exterior Plans

This feature introduces a new surface type that third party aerial imagery vendors can select called 'Other'. This option ensures that surfaces not explicitly categorized as walls or roofs will not be affected by item applications, preventing estimation inaccuracies. Once imported, Mobile Claims users can manually apply items to the surface labeled as 'Other' if applicable.

Custom Fields, Question and Answer Fields to Retain Zero as a Value

With this new release, Claims Connect, Mobile Claims and CAPTURE users will now have the ability add a value of 0 in the following custom fields and Q&A fields:

- Numeric claim custom fields
- Numeric assignment custom fields
- Numeric Q&A custom fields

Multiple Alternate Depreciation Tables

With this new release, multiple life expectancy tax tables per material can now be configured and uploaded to the database per company, allowing for better flexibility of tax application to support companies' policies and endorsements.

Consequently, company administrators can now configure a list of endorsement codes that Claims Connect and Mobile Claims users will utilize when creating and editing claims. The 'Alternate Endorsement Codes' can be set and retrieved via API, as well.

Alternate Depreciation Tables for Custom Items

This new release introduces the ability to customize, on a per company basis, some pricing database actions to use variable alternate depreciation. As a result, Claims Connect, Mobile Claims and CAPTURE users can apply variable life expectancy for custom items.

Applying Overhead and Profit to Taxes

It is now possible for a company administrator to set claims defaults to apply (or not) overhead and profit (O&P) on taxes when a tax is not set to be applied to O&P.

In addition, Claims Connect and Mobile Claims users creating or editing an estimate in a claim, will have the ability to review and update the 'Apply O&P on Taxes' option at the claim and estimate level, allowing them to modify the setting based on specific circumstances.

Quality Connect Enhancements

Quality Connect has been enhanced to allow tax table and policy type related tax table changes from the reinspection loss summary page. In addition, re-inspectors performing a claim reinspection will no longer have the ability to make changes to insured title fields in the Loss Summary page.

Depreciation with Taxes and Overhead and Profit in Data Export

Data Export has been enhanced with the addition of new tax and Overhead and Profit (O&P) columns (including depreciated values), allowing clients to report on the amount of tax applied to an item and on the amount of O&P included in a line item.

In addition, the description for 'Total Depreciation' has been updated to make a clear distinction between total depreciation and the inclusion/exclusion of O&P and Taxes.

New Roof Framing Links on Diagrams

With this enhancement to Mobile Claims, roof framing links for various rafters and collar ties are now supported on manually drawn or imported roof plan and exterior plan diagrams in Mobile Claims. Users can apply line items using the new links to the whole roof system or per individual roof panel, as well as set rafter spacing as needed. The following types of framing are included:

- Common Rafter
- Valley Jack Rafter
- Hip Jack Rafter
- Cripple Rafter
- Collar Ties

All questionnaire types (Assemblies, Desk Adjuster, Capture, SmartScope) support these new framing links.

Resolutions

Preventing Deletion of Objects Linked to Assignments

This resolution prevents deletion of objects linked to an assignment.

The "Prevent users from editing closed claims and completed assignments" option has been expanded to prevent Claims Connect, Mobile Claims and CAPTURE users from deleting objects linked to closed claims and completed assignments. The following are considered as "Completed" assignment status:

- Job not sold
- Assignment cancelled
- Assignment completed

Job Aids

Job aids will be developed for the following features/enhancements in this release:

- Integration with CoreLogic Smart Data Platform (Claims Connect)
- Applying Overhead and Profit to Taxes (Claims Connect, admin and user)
- Applying Overhead and Profit to Taxes (Mobile Claims)

About CoreLogic

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