



RELEASE NOTES

VERSION 6.9.0

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1) Introduction

This document describes the new features and enhancements that are part of the upcoming version 6.9.0 of Corelogic Claims Connect and Mobile Claims, including minor releases since 6.8. The target dates for this global release are:

- April 21st in Canada
- April 29th in Australia, New Zealand & South Africa
- May 4th in Germany, France & Poland
- May 6th in U.K.
- May 10th in Belgium
- May 12th in the United States

2) Major Enhancements

Ability to Associate Claim Documentation with a Specific Assignment

This major Claims Connect and Mobile Claims enhancement now makes it possible for claim documentation to be linked to a specific assignment. In addition to estimates, the following types of claim documentation can now be associated with a particular assignment, making it easier to identify how that documentation fits into the claim:

- Diagrams
- Photo Pages
- Videos
- Forms
- Handwritten Notes
- Documents
- Quotes

Users can associate these claim pages to assignments where they are the assignee, where their company is the assignee, or where their company made the assignment.

Users can also change the assignment that the documentation is associated with in case the claim is reassigned or if an element was added to the wrong assignment in error.

The Claims Connect API has also been updated, allowing retrieval of only the documentation related to a specific assignment and providing the ability to specify the assignment association when adding a documentation to the claim.

Report Templates - Ability to share reports

The Report Templates now offers users the option to share reports they have configured with other Reporting users.

Report Templates - Ability to schedule reports

Users can now schedule reports automatically. They can select which report to generate, when to generate it (every day, every week, etc.), which format to use and to whom it should be sent.

To be able to see the generated reports, users must be logged in to Claims Connect.

3) Minor Enhancements

Ability to search Assignment and Estimate Lists using Assignment Custom Fields

On the Assignment and Estimate Lists, it is now possible to select as a column any of the custom fields that your company has configured for their assignment types. This allows users defining search filters on the Assignment List or on the Estimate List to add columns for any custom field defined for assignments.

From the list of available search fields on the Assignment List, users can now search Assignments using the assignment custom fields added by their company and have the option to specify if the results of the search will include direct assignments only or sub-assignments.

From the list of available search fields on the Estimates List, users can now search Estimates using the assignment custom fields added by their company in the assignment to which the estimate is related. The option to specify if the results of the search will include direct assignments only or sub-assignments is also available.

New Advanced Search Field - Writing Company

The addition of Writing Company to the available columns for Claims, Assignments and Estimates lists provides users with the capability to easily identify the Writing Company associated with a claim.

Writing Company has also been added to Advanced Search for Claims, Assignments, and Estimates, as well as the Task Search, providing additional searching and filtering capabilities.

Advanced Search - Last Timeline Entry Date

The addition of the Last Timeline Entry Date field as an optional column in the Claim, Assignment and Estimates lists allows users to search for claims based on the last activity on a claim occurring within a date range.

Addition of "Task Closed Date" Column to Task List

To improve reporting on Tasks a "Task Closed Date" column is now available in the Task List. This field will show the date the task was Completed or Cancelled. This enhancement applies to a user's overall task list as well as to the task list of a specific claim.

Option to Hide Depreciation Recoverability Language

This new release of Claims Connect and Mobile Claims introduces an option to hide Depreciation Recoverability language on the Estimate Totals page.

When enabled, the lines for "Less Recoverable Depreciation" and "Net Estimate if Depreciation is recovered" will no longer show on the estimate Totals Page or Totals (All) if no line item in the estimate has recoverable depreciation. As well, the wording for "Less Non-Recoverable Depreciation" will be changed to "Less Depreciation".

The default state of this option is disabled and can be configured in Claims Defaults.

Mobile Claims Moving to Chromium Browser

This enhancement to Mobile Claims improves the performance of pages that use an embedded browser.

Viewing and Editing Questionnaire Output Forms in Mobile Claims

Mobile Claims users now have the capability to view and edit forms generated as output from a Capture or a Desk Adjuster questionnaire, similarly to what can be done on Claims Connect.

Improved Updating of Contact Information for Insured Contact

When assigning a claim to an internal user, an option can be selected to make that user the Insured Contact person for the claim. As result of this improvement, the user no longer needs to edit the assignment as the Insured Contact information is automatically updated when the assignment is made.

LINK Feedback Requests Triggered by Internal Assignments for Intermediary Originator Companies

In previous releases, LINK feedback was only possible for claims created by an Insurance Company. We have now enabled this feature for Intermediary type companies who are claim originators.

Vendor Profile Upload File

Claims Connect now provides the ability to export to Excel the list of vendors a company has configured and to add, remove, or update vendors to their list by importing a properly formatted Excel file.

API Enhancements for Estimates

The following enhancements to the CoreLogic API are being introduced in this release:

Ability to add a new estimate via API

It is now possible for an assignee on a claim to create a new estimate associated with their assignment and add items to it via the CoreLogic API.

Ability to add/update/remove line items

CoreLogic's API now allows line items to be added to an estimate. As well, line items can be removed from an estimate or simply updated.

Ability to update estimate total properties via the API

When adding estimates via the API, the estimate the page can either be editable in Claims Connect and Mobile Claims, or it can be set as Read-Only with all changes and calculations and totals being generated by the source system. When the estimate is editable the properties for the Totals page can be updated via the API.

Estimate rejection reason included within API Notifications

When an estimate is rejected, the API notification for this status change now includes the Rejection Reason and the comments entered for the reason of the rejection.

API Notification for Status Changes Includes Date and Time

The API notification for a status change of a Claim, Assignment or Estimate status will now include the date and time of the change, eliminating the need for a callback to get this information.

HOVER - Signup Type

Users can now specify the signup type as "Homeowner" or "Pro" when creating a HOVER capture request from Corelogic.

Specifying "Homeowner" implies an easier workflow, while specifying "Pro" implies an advanced workflow for users familiar with HOVER.

HOVER – Measurements Type

When creating a HOVER capture request from Corelogic, users can now select the measurements type as Roof-Only report or a Complete report (roof and walls).

New Version of the Data Export File

A new version of the data export is now available to support the following features:

- Insured Contact
- Estimate Automation (Assignment Authority Limit)
- New field to record "Claim Closed Any (last)"
- Assignment level Custom Fields
- Estimate Revision Reason

4) Resolutions

Update to GetClaimDocument_v2 API method

This release introduces a corrective action to resolve an issue with the GetClaimDocument_v2 API method. Now, when using this API method with a print profile, if a letterhead is not specified, the retrieved documents will correctly show the letterhead associated with the claim's Writing Company.

Change to the Number of Unsuccessful User Login Attempts

As of this version, User Accounts will be blocked after four unsuccessful login attempts instead of six.