RELEASE NOTES

VERSION 6.10.0

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Contents

CoreLogic

1) Introduction

This document describes the new features and enhancements that are part of the upcoming version 6.10.0 of Corelogic Claims Connect and Mobile Claims, including minor releases since 6.9. The target dates for this global release are:

- June 16th in Canada
- June 23rd in Australia, New Zealand & South Africa
- June 30th in Germany, France & Poland
- July 5th in U.K. & Belgium
- July 7th in the United States

2) Major Enhancements

Debris Removal Calculation

Claims Connect and Mobile Claims introduce debris removal calculation in estimates. This new feature makes it possible to automatically calculate debris removal to be included within an estimate. Users will now be able to:

- View the debris volume that is generated (or contained) by an item
- Have visibility of the debris removal requirements for their estimates as they add new line items
- Have visibility of debris requirements when making changes to an estimate on the Estimate's page (such adjusting quantities)
- Get a recommended debris container line item for their estimates based upon the items they have already added, suggesting the most efficient/cost effective way to remove the debris.

Note: Configuration of the database is required before debris recommendations can be made.

Additional Depreciation Applicability Options

This enhancement to Claims Connect and Mobile Claims makes it possible to create depreciation settings that will allow to produce estimates with greater financial accuracy.

The following pricing database elements can now be set as applicable or not for depreciation:

- Material
- Labor
- Equipment
- Market Conditions
- Taxes
- Overhead and Profit

Note: Company preferences for depreciation defaults can be selected prior to 6.10 release by contacting your Account Manager. Company preferences not updated prior to 6.10 will default

to individual user selections for depreciation. Individual user selections will need to be selected in Mobile Claims after the release of version 6.10. The options for depreciation are expanded to include taxes as well as overhead and profit. This is in addition to individual selections for materials, labor and equipment.

Ability to specify that an item will only be paid when the expenses are incurred

Users writing estimates are now able to specify that an item will only be paid when the expenses are incurred and provide the reason why. Consequently, companies can define reasons why an item is excluded from payable amounts, with one being the default reason.

As a result of this enhancement, an item that was previous marked as "paid as incurred" can be marked as "cost incurred" and in-turn reflect its cost as payable against its associated coverage.

Users can also search estimates for "paid as incurred" items.

An insured viewing the estimate can now identify what the total cost of the estimate is, how much he is being paid as well as any amounts being withheld and why.

Note*: If your company uses the "Allow Create Claim" option with vendors, please contact your Account Manager or Technical Support before implementing.*

3) Minor Enhancements

Tasks Timeline Entries Now Include the Task's Deadline Date

This enhancement allows users to review the timeline of a claim and see automatic timeline entries generated when tasks are created as well as updates when tasks due date are being revised.

Deductible Applied to an Estimate Reduced when Coverage or Sub-coverage is Over Limit

As a result of this enhancement, when an estimate is written using a Flat Deductible, the deductible will be reduced by any over limit amounts from any coverage or sub-coverage.

Note*: Non-covered items will not reduce the deductible and the applied deductible will not be reduced below $0.*

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Option to Configure Status when Assignment Custom Field is Mandatory

This new feature allows administrators to configure an Assignment custom field to set it as mandatory only when a specific status is set. This is particularly useful in cases where the correct data for a custom field is not known until later in the workflow and there is an expectation that the field should only be filled in when the assignment reaches a particular status.

Net Estimate Amount or Net Estimate if Depreciation Recovered Amount set at $0 when Below the Deductible

In cases where the "Net Estimate" amount is a negative number, the displayed value in the Totals Page is now $0. Similarly, when the "Net Estimate if Depreciation is Recovered" amount is a negative number, the displayed value will also be $0.

Changes to automatic timeline entries to reflect regional setting

When enabled, this new feature allows users in different time zones to be clear about what time zone has been used in the datetimes that are included within automatic timeline entries. The following automatic timeline entries are impacted by this enhancement:

- Assignment Status set
- Assignment Status updated
- Calendar entry added
- Calendar entry updated

Options to Show/Hide Lines on Totals Page

This Claims Connect and Mobile Claims enhancement offers users options to select what lines they want to show in the Totals Page. Users can now choose to display or not:

- the breakdown of pricing components or minimum charges
- the subtotal lines between O&P, Taxes, Salvage, and Discounts
- the Amount Payable lines on coverage/sub-coverage if the value is same as Net Total
- the Depreciation recovered lines when Net ACV is over the coverage limit as the depreciation cannot be recovered

The same options are available to users when they configure a print profile.

The abbreviation "ACV" has been replaced with "Actual Cash value" whenever used on the Totals page.

Also, as part of this enhancement, user will now see where the deductible is being applied to a coverage that is over limit.

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Alternate Depreciation Tables

This enhancement allows companies to use alternate depreciation tables. With this new option, users can:

- see the Age and Depreciation % set for an item
- view and edit the option to use the Custom Depreciation table
- specify if a particular policy type should default to use the Custom Depreciation table
- edit the Use Depreciation table setting (if they have permission to edit policy coverage information)

In addition, the items defined in the Claim Originator custom depreciation table will be applied by default to items.

Note: *For further details on using Alternate Depreciation tables for your company please contact your Account Manager.*

Twilio SMS Integration

CoreLogic now manages SMS communications through Twilio. As a result of this integration, insured guest users will be able stop receiving LINK SMS notifications by replying "STOP" from their mobile phone. The text message "You have successfully been unsubscribed. You will not receive any more messages from this number. Reply START to re-subscribe" will be sent back in response and the SMS notifications options in LINK will be disabled.

4) Resolutions

Link/Formula Issue when Using Assemblies

This release introduces a corrective action to resolve a link/formula error when assemblies are used on different roof types.