
Release Notes

Claims Connect and Mobile Claims
Version 6.16.0

Issue 3
November 21st, 2022

Contents

Introduction	2
Major Enhancements	2
Estimate Page User Interface on Claims Connect.....	2
Support for Multiple Tax Application Tables	3
ITEL Integration Enhancements	3
Line Item Search.....	4
Minor Enhancements	4
Sorting Estimate Items.....	4
Associating a questionnaire with an assignment type.....	4
New Claim Placeholders in CAPTURE/Desk Adjuster Questionnaires.....	4
New Web Links Available in Mobile Claims and Claims Connect.....	5
Default Claim Structure in Claims Connect.....	5
Estimate Search and Replace on Mobile Claims	5
Improvements to CAPTURE Draw Annotations.....	5
Quicklist in Questionnaire within CAPTURE.....	5
CAPTURE Assignments List show/hide feature.....	6

Introduction

This document describes the new features and enhancements that are part of the upcoming version 6.16.0 of CoreLogic Claims Connect and Mobile Claims, including minor releases since 6.15.0. The target dates for this global release are:

- December 1st in Canada
- November 28th in Australia, New Zealand & South Africa
- November 28th in Germany, France & Poland
- January 11th in U.K.
- January 16th in Belgium
- January 18th in the United States

Major Enhancements

Estimate Page User Interface on Claims Connect

This release introduces several enhancements to the Estimate Page User Interface. Those enhancements are:

Contents Estimates in Claims Connect Now Editable

This release introduces the following enhancements to contents estimates:

- Ability to add new items from a contents database to an existing contents estimate
- Ability to add a custom contents item to a contents estimate
- Ability to edit/update items properties for contents estimates items
- Ability to filter repair/route options configured for contents estimate

Estimate Export to Excel

This enhancement now allows Claims Connect users to export estimates to Excel when they are viewing the actual estimate on the Estimate page in Claims Connect.

"Replace with" option when viewing estimates

Claims Connect users can now benefit from the "Replace with" option that allows them to replace an item with an alternative one when reviewing and updating an estimate.

Inline editing of estimate items on Claims Connect

Claims Connect now allows for inline editing of estimate items (in addition to quantity and unit price) as currently supported on Mobile Claims, eliminating the need to perform edits through the item properties dialog. This new enhancement also provides users the ability to make bulk edits by selecting multiple line items at once from the Estimate view.

New item properties columns added to the Estimate Page:

- Minimum Charge
- Waste

New item properties columns added to the Content Estimate Page:

- Purchase data (date, cost, source)
- Replacement data (model, brand, description, source)
- Barcode
- Freight Cost

Support for Multiple Tax Application Tables

This feature introduces the capability for CoreLogic to load multiple tax tables to provide better guidance on how taxes should be applied based on both the location of the claim and the type of work being performed.

Company administrators now have the ability to select a tax table to be used as the default for structural estimates and for contents estimates. They may also set a different default to be used based on the policy type.

Tax tables may include item specific guidance on how a tax should be applied to an item, but it is the user who makes the final determination on the tax application.

ITEL Integration Enhancements

This release brings the following enhancements to our ITEL integration:

Asphalt Shingle Pricing

Our ITEL integration now allows for the placement of automatic Asphalt shingle pricing orders.

ITEL Now Order Process

The ITEL Now order process can now be initiated from Mobile Claims.

Automatic Notes for ITEL items

With this new feature, claim participants will be able to view notes that provide the details for procurement of roofing and flooring items at the price specified by ITEL. In addition, company administrators will have the capability to configure the text for these automatic notes.

Line Item Search

In order to improve customer experience with the search functionality and the search result display in Claims Connect and Mobile Claims the following elements of the line item search have been improved or introduced:

- Multi-word search
- Synonym handling
- Search by product code/additional item information
- Prioritization of line item versus category when displaying search results
- Limit of 25 initial search results, with the option to see more

Minor Enhancements

Sorting Estimate Items

This new functionality makes it possible for a user to sort estimate items. Sorting can be done by any column selected as a header by accessing the "Sort" option under the gear menu. Items will be sorted with the current selection for Grouping items. A new group option for "None" has also been added, providing users with more control when sorting items.

In addition, Company administrators now have the capability to define sorting within an estimate to be applied to a print profile in order to enable it to be used when the estimate is accessed via the API.

Associating a questionnaire with an assignment type

Company administrator can now associate assignment types with Desk Adjuster and CAPTURE questionnaires via a new field set called "Assignment Types" located on the Company preferences pages. This provides the ability to company administrators to select which assignment types can be associated with the company's enabled questionnaires. Note that many assignment types can be linked to the same questionnaire and that many questionnaires can be linked to the same assignment type.

New Claim Placeholders in CAPTURE/Desk Adjuster Questionnaires

The following new dynamic claim placeholders have been added in this release:

- Insured Email
- Loss Address Same as Insured Address
- Loss Summary Reports

As well, new values have been added to the current Coverage Reserve placeholder.

Note: Companies need to contact their Customer Success Representative or Customer Support to have these fields added to any custom questionnaires they have.

New Web Links Available in Mobile Claims and Claims Connect

This release introduces the addition of the following links:

Link to the Training Registration Portal

Accessible to Mobile Claims users via a "Learning Center" option in the main menu and to Claims Connect users under the Help menu, this link provides access to the CoreLogic Training Portal.

Link to the Items Database RFI Form

Accessible via a "Request Information" icon, this link allows users to access an online form created to facilitate requests to:

- add new items to the pricing database
- revise the price of an item
- add more details on an item

Default Claim Structure in Claims Connect

With this new release, the default claim structure will not include any defaults for estimates, diagrams, and photos for new companies/branches. This change will have no impact on existing companies/branches.

Estimate Search and Replace on Mobile Claims

This release of Mobile Claims introduces the following enhancements to the Estimate items Search and Replace functionality:

- Addition of Total Cost to search options
- Addition of Subcoverage to search options
- Allowing selection of multiple "Look in" options

Improvements to CAPTURE Draw Annotations

With this enhancement to the CAPTURE application, the draw mode available from the Annotate menu now remains active until the annotations are saved or the "Back" button is hit. This allows users to apply multiple draw strokes to an image in one editing session.

Quicklist in Questionnaire within CAPTURE

This new feature now makes it possible for CAPTURE users to access their saved Quicklist items in a questionnaire. CAPTURE users can also add new Quicklist items and edit existing Quicklist items. New and edited Quicklist items will be visible wherever the Quicklist is found in Claims Connect, Mobile Claims and the CAPTURE application.

CAPTURE Assignments List show/hide feature

This feature allows CAPTURE Users to show/hide the following information in the Assignments list:

- "Inspection Scheduled For" date/time
- Full Address
- Assignment Type

About CoreLogic

CoreLogic, the leading provider of property insights and solutions, promotes a healthy housing market and thriving communities. Through its enhanced property data solutions, services and technologies, CoreLogic enables real estate professionals, financial institutions, insurance carriers, government agencies and other housing market participants to help millions of people find, buy and protect their homes. For more information, please visit corelogic.com.

For more information, visit [CoreLogic.com](https://corelogic.com).

© 2022 CoreLogic, Inc. All rights reserved. CORELOGIC and the CoreLogic logo are trademarks of CoreLogic, Inc. and/or its subsidiaries.
All other trademarks are the property of their respective holders.



corelogic.com