



Job Aid

Claim Totals Page – Mobile Claims

Issue 2
June 7, 2023

Claim Totals Page in Mobile Claims

This job aid will guide you through the changes to how Claim Totals operate for newly created claims in Mobile Claims.

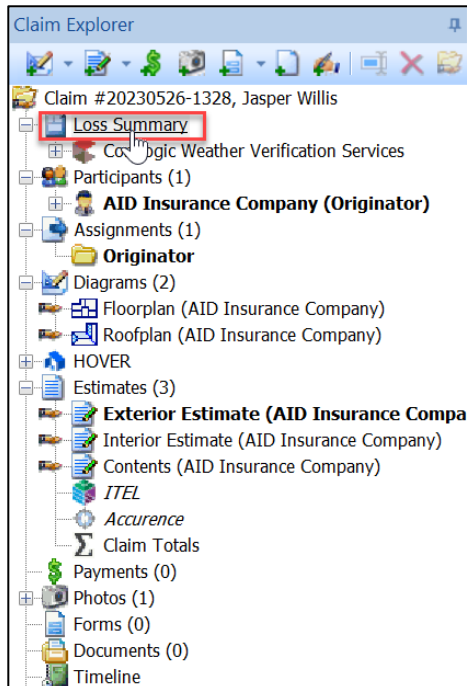
The following tasks are described in this document:

- Configuring the deductible within a Claim or Estimate
- Selecting and applying Estimates to the Claim Totals Page
- Modifying the layout of the Claim Totals Page
- Printing the Claim Totals Page with an Estimate

Note: This document was created using a demo insurance company with generic settings. Keep in mind that your screens may appear slightly different. Please refer to your specific carrier guidelines for proper claim and estimate settings.

Configuring the deductible within a Claim or Estimate

1. Within the **Loss Summary** Page of an estimate, click the **Policy** tab to view the claim deductible.



POLICY NO.: HO-0987755

Policy type: Homeowner

Renewed: times

Effective dates: 08/01/2022 to 08/01/2023

COVERAGE [Add new coverage](#)

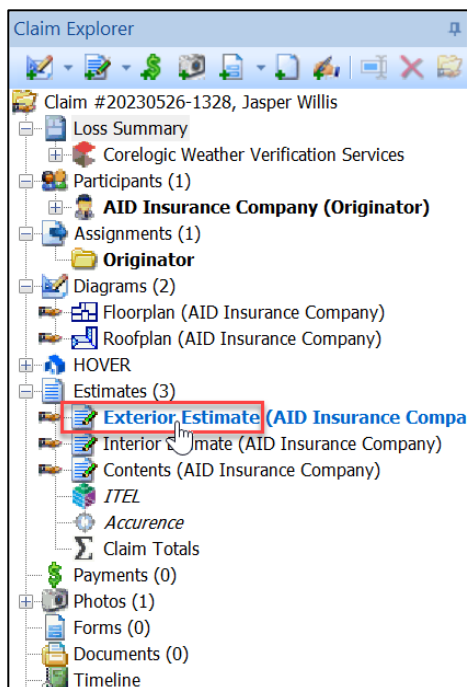
Type	Name	Limit	Deductible	Recov. Dep.	Reserve	Default	Subcoverages	Paid When Incurred
Structure	Structure	\$500,000.00	Fixed	<input checked="" type="checkbox"/>		<input type="checkbox"/>	Sublimits (2)	N/A
Outbuildings	Outbuildings	\$50,000.00	Fixed	<input checked="" type="checkbox"/>		<input type="checkbox"/>		N/A
Contents	Contents	\$250,000.00	Fixed	<input checked="" type="checkbox"/>		<input type="checkbox"/>		N/A
			Fixed	<input type="checkbox"/>		<input type="checkbox"/>		
			Fixed	<input type="checkbox"/>		<input type="checkbox"/>		
			Fixed	<input type="checkbox"/>		<input type="checkbox"/>		
			Fixed	<input type="checkbox"/>		<input type="checkbox"/>		
			Fixed	<input type="checkbox"/>		<input type="checkbox"/>		
			Fixed	<input type="checkbox"/>		<input type="checkbox"/>		
			Fixed	<input type="checkbox"/>		<input type="checkbox"/>		
			Fixed	<input type="checkbox"/>		<input type="checkbox"/>		

☒ Use flat deductible: Fixed \$1,000.00

General Reports Claim Type/Pricing **Policy** Map and Directions Custom Fields

Note: The claim can be set to 'Use flat deductible' (Fixed or Variable) across the claim or if that box is unchecked, the deductible can be applied directly to a certain coverage or coverages.

2. Navigate to an **Estimate** from the Claim Explorer.



3. Click **Totals** at the bottom of the screen to go to the Estimate Totals Page.

Roof area: 2,529.82 SF Squares: 25.3 SQ Soffit: 391.80 SF
Eaves: 120.00 LF Ridge: 60.00 LF

SHINGLES

Estimate Recap Summary **Totals** Summary (All)

Opened ▾ Exterior Estimate (AID Insurance Company)

4. From the Estimate Totals Page, click the **Configure Totals Page Layout** link.

ESTIMATE: Exterior Estimate (AID Insurance Company) Claim #20230526-1328, Jasper Willis

In progress ▾ Share with ▾

[Configure Totals Page Layout](#)

Total Materials:	\$9,651.41
Total Labor:	\$11,657.97
Total Equipment:	\$540.48
Total Market Conditions:	\$0.00
Subtotal:	\$21,849.86
Add 10.00% overhead:	\$2,184.99
Add 10.00% profit:	\$2,184.99
Replacement Cost Value:	\$26,219.84
Replacement Cost on Coverage Structure (\$500,000.00 limit):	\$20,161.19
Less Recoverable Depreciation:	\$(6,621.99)
Net Actual Cash Value on Coverage Structure:	\$13,539.20

5. Navigate to the **Deductibles** tab in the Estimate Totals Page Layout window.

Estimate Totals Page Layout - Exterior Estimate

Deductibles Depreciation Finalization Salvage
General Pricing Discounts Minimum Charges Coverages

Overhead and Profit

Overhead: 10.00% ☐ Cumulative
Profit: 10.00%

Structure Sales Tax [Lookup taxes by address](#)

US Residential - Repair (Avalara) (Homeowner) ▾

Uploaded:12/09/2022 3:29 PM

Name	Rate	Mat	Lab	Equ	M.Cond	O&P
<input checked="" type="checkbox"/> State	5.000%	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> County	0.500%	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

☐ Cumulative Taxes

OK Cancel

- To apply the Claim deductible to that specific estimate, check the box next to **Apply deductibles**.

Estimate Totals Page Layout - Exterior Estimate

General	Pricing	Discounts	Minimum Charges	Coverages
Deductibles		Depreciation	Finalization	Salvage

☐ Apply deductibles

OK Cancel

- Select the radio button next to **Flat deductible** to have the system distribute the full deductible throughout the estimate, or select the radio button next to **Manually distribute deductible** to manually set the amount of deductible to be applied across the coverages used in that estimate.

Estimate Totals Page Layout - Exterior Estimate

General	Pricing	Discounts	Minimum Charges	Coverages
Deductibles		Depreciation	Finalization	Salvage

☒ Apply deductibles

☒ Flat deductible: \$1,000.00

☐ Manually distribute deductible

OK Cancel

Estimate Totals Page Layout - Exterior Estimate

General	Pricing	Discounts	Minimum Charges	Coverages
Deductibles	Depreciation	Finalization	Salvage	

☒ Apply deductibles

☐ Flat deductible: \$1,000.00

☒ Manually distribute deductible

Coverages

Coverage / Subcoverage	Deductible
Structure	\$1,000.00
<no subcoverage>	
Tree Removal	
Outbuildings	\$0.00

OK Cancel

8. If Manually distribute deductible was selected, then enter the desired amounts into the fields in the **Deductible** column.

Estimate Totals Page Layout - Exterior Estimate

General	Pricing	Discounts	Minimum Charges	Coverages
Deductibles	Depreciation	Finalization	Salvage	

☒ Apply deductibles

☐ Flat deductible: \$1,000.00

☒ Manually distribute deductible

Coverages

Coverage / Subcoverage	Deductible
Structure	
<no subcoverage>	250.00
Tree Removal	\$250.00
Outbuildings	\$500.00

OK Cancel

Note: If the total amount allocated amongst the coverages is higher than the claim's flat deductible, a warning message will be displayed.

Estimate Totals Page Layout - Exterior Estimate

General	Pricing	Discounts	Minimum Charges	Coverages
Deductibles	Depreciation		Finalization	Salvage

☒ Apply deductibles

☐ Flat deductible: \$1,000.00

☒ Manually distribute deductible

Coverages

Coverage / Subcoverage	Deductible
Structure	
<no subcoverage>	\$250.00
Tree Removal	\$250.00
Outbuildings	\$1,000.00

Warning: the sum of the values entered is greater than the claim's flat deductible: \$1,000.00

OK Cancel

- Click **OK** to save the changes & close the window, or **Cancel** to discard the changes & close the window.

Estimate Totals Page Layout - Exterior Estimate

General	Pricing	Discounts	Minimum Charges	Coverages
Deductibles	Depreciation		Finalization	Salvage

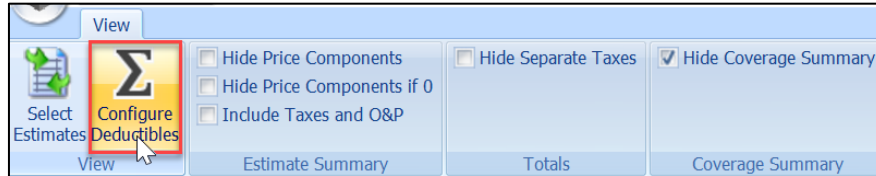
☒ Apply deductibles

☒ Flat deductible: \$1,000.00

☐ Manually distribute deductible

OK Cancel

10. To configure the deductibles further or verify the application of the deductibles throughout the claim, select **Configure Deductibles** from the ribbon on the Claim Totals Page.



11. The Configure Deductibles window will open and the user will see the current Deductible configuration of the Claim – what the deductible is and how the deductible is being applied across coverages and estimates.

Configure Deductibles

Loss Summary
Flat deductible: \$1,000.00

Claim Totals
☒ Automatically apply deductible
☐ No deductible
☐ Manually distribute deductible

Coverage / Subcoverage	Deductible
Structure	\$1,000.00
<no subcoverage>	
Tree Removal	
Outbuildings	\$0.00

Deductibles Used in Estimates

Coverage / Subcoverage	Estimate	Deductible
Structure	Exterior Estimate	\$500.00
Outbuildings	Exterior Estimate	\$500.00

OK Cancel

12. Select the radio button next to the deductible configuration option that is needed for the claim.

Automatically apply deductible will allow the system to distribute the deductible to the coverages/estimates as needed.

Claim Totals

☒ Automatically apply deductible
☐ No deductible
☐ Manually distribute deductible

Coverage / Subcoverage	Deductible
Structure	\$1,000.00
<no subcoverage>	
Tree Removal	
Outbuildings	\$0.00

No deductible will remove the deductible from being applied to the claim at all.

Claim Totals

☐ Automatically apply deductible
☒ No deductible
☐ Manually distribute deductible

Coverage / Subcoverage	Deductible
Structure	\$0.00
<no subcoverage>	
Tree Removal	
Outbuildings	\$0.00

Manually distribute deductible will allow the user to type the amounts to be distributed to each coverage/subcoverage.

Claim Totals

☐ Automatically apply deductible
☐ No deductible
☒ Manually distribute deductible

Coverage / Subcoverage	Deductible
Structure	\$0.00
<no subcoverage>	
Tree Removal	
Outbuildings	\$0.00

13. If **Manually distribute deductible** is selected, type the monetary amounts into the fields of the Deductible column.

Claim Totals

☐ Automatically apply deductible
☐ No deductible
☒ Manually distribute deductible

Coverage / Subcoverage	Deductible
Structure	
<no subcoverage>	\$250.00
Tree Removal	\$500.00
Outbuildings	250.00

Note: If the total amount allocated amongst the coverages is higher than the claim's flat deductible, a warning message will be displayed.

☒ Manually distribute deductible

Coverage / Subcoverage	Deductible
Structure	
<no subcoverage>	\$750.00
Tree Removal	\$500.00
Outbuildings	\$250.00

Warning: the sum of the values entered does not match the claim's flat deductible:
\$1,000.00

14. Click **OK** to save and apply the settings to the Claim Totals, or click **Cancel** to discard any changes.

Configure Deductibles

Loss Summary
Flat deductible: \$1,000.00

Claim Totals

☐ Automatically apply deductible
☐ No deductible
☒ Manually distribute deductible

Coverage / Subcoverage	Deductible
Structure	
<no subcoverage>	\$250.00
Tree Removal	\$500.00
Outbuildings	\$250.00

Deductibles Used in Estimates

Coverage / Subcoverage	Estimate	Deductible
Structure	Exterior Estimate	\$500.00
Outbuildings	Exterior Estimate	\$500.00

OK Cancel

15. View the Estimate Totals page to see the deductible applied to that estimate.

Flat Deductible

Net Actual Cash Value on Coverage Structure:	\$13,876.76 ^
Estimate Total on Coverage Structure:	\$13,876.76
Recoverable Depreciation:	\$6,788.36
Net Coverage Structure if Depreciation Is Recovered:	\$20,665.12
Estimate Total on Coverage Structure if Depreciation Is Recovered:	\$20,665.12
Replacement Cost on Coverage Outbuildings (\$50,000.00 limit):	\$6,176.67
Less Recoverable Depreciation:	\$(2,172.21)
Net Actual Cash Value on Coverage Outbuildings:	\$4,004.46
Estimate Total on Coverage Outbuildings:	\$4,004.46
Recoverable Depreciation:	\$2,172.21
Net Coverage Outbuildings if Depreciation Is Recovered:	\$6,176.67
Estimate Total on Coverage Outbuildings if Depreciation Is Recovered:	\$6,176.67
Deductible (\$1,000.00):	\$(1,000.00)
Net Estimate:	\$16,881.22
Total Net Recoverable Depreciation:	\$8,960.57
Net Estimate if Depreciation Is Recovered:	\$25,841.79
<input checked="" type="checkbox"/> Print Comments Exterior Estimate	
Comments	
Finalization	
Estimate Recap Summary Totals Summary (All)	

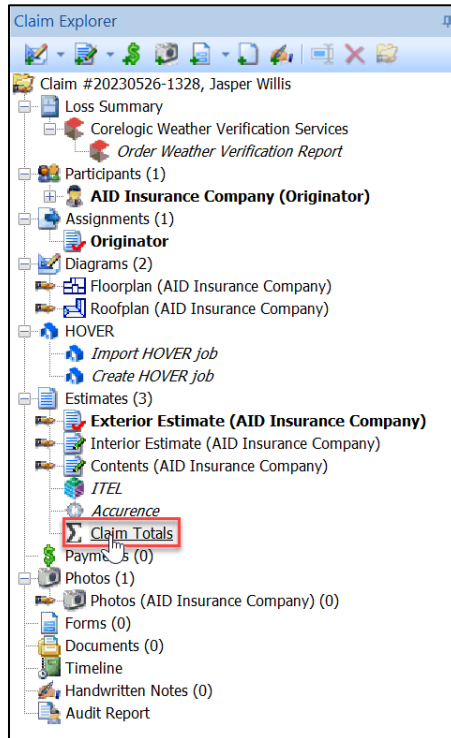
Manually distributed deductible

Replacement Cost on Coverage Structure (\$500,000.00 limit):	\$20,665.12
Less Recoverable Depreciation:	\$(6,788.36)
Net Actual Cash Value on Coverage Structure:	\$13,876.76
Coverage Structure Deductible (\$500.00) applied:	\$(500.00)
Net Actual Cash Value on Coverage Structure after Deductible:	\$13,376.76
Estimate Total on Coverage Structure:	\$13,376.76
Recoverable Depreciation:	\$6,788.36
Net Coverage Structure after Deductible if Depreciation Is Recovered:	\$20,165.12
Estimate Total on Coverage Structure if Depreciation Is Recovered:	\$20,165.12
Replacement Cost on Coverage Outbuildings (\$50,000.00 limit):	\$6,176.67
Less Recoverable Depreciation:	\$(2,172.21)
Net Actual Cash Value on Coverage Outbuildings:	\$4,004.46
Coverage Outbuildings Deductible (\$500.00) applied:	\$(500.00)
Net Actual Cash Value on Coverage Outbuildings after Deductible:	\$3,504.46
Estimate Total on Coverage Outbuildings:	\$3,504.46
Recoverable Depreciation:	\$2,172.21
Net Coverage Outbuildings after Deductible if Depreciation Is Recovered:	\$5,676.67
Estimate Total on Coverage Outbuildings if Depreciation Is Recovered:	\$5,676.67
Net Estimate:	\$16,881.22
Total Net Recoverable Depreciation:	\$8,960.57
Net Estimate if Depreciation Is Recovered:	\$25,841.79 v

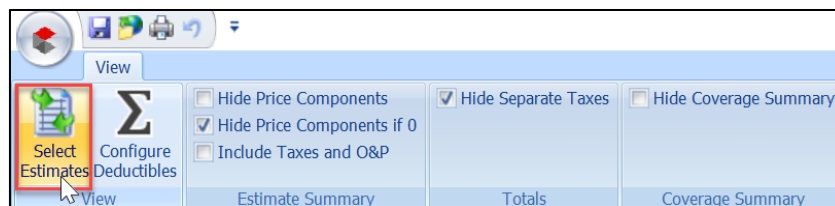
Note: Where the deductible is viewed on the Estimate Totals page is dependent on the selection made from the Estimate Totals Page Layout window in Step 7.

Selecting and applying Estimates to the Claim Totals Page

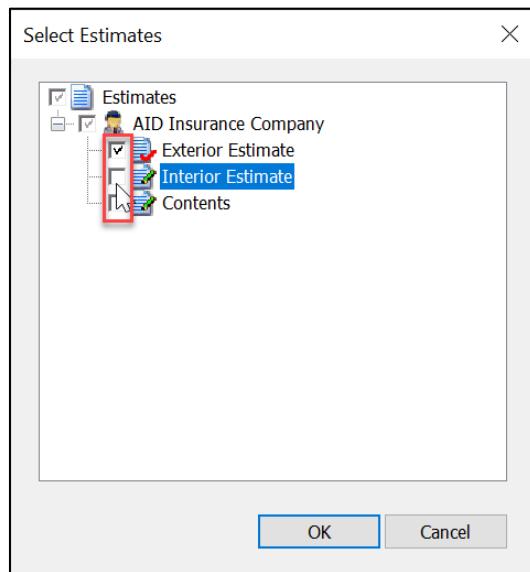
1. Open **Claim Totals** from the Estimates section of the Claim Explorer.



2. Click **Select Estimates** from the View ribbon.

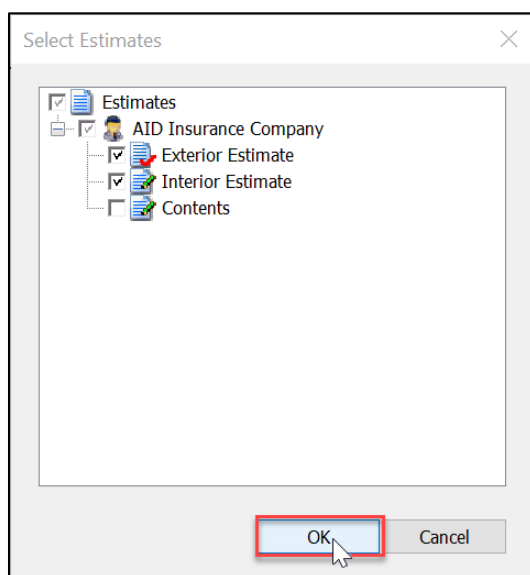


3. Check the boxes next to the Estimates that you wish to have added to the Claim Totals and to display on the Claim Totals Page.



Note: Depending on the Originator Company claim default settings, checkboxes next to certain Estimates may default to 'Checked' based on the status of the estimate.

4. Click **OK** to save the selections & close the window.



5. View the selected Estimates now on the Claim Totals Page. The top portion of the page displays the **Estimate Summary**.

ESTIMATE SUMMARY				
Estimate Name	Materials	Labor	Equipment	Subtotal
Exterior Estimate	\$9,651.41	\$11,657.97	\$540.48	\$21,849.86
Interior Estimate	\$229.19	\$1,866.52	\$1.94	\$2,097.65
Total	\$9,880.60	\$13,524.49	\$542.42	\$23,947.51
Total taxes:				\$634.56
Overhead:				\$2,394.76
Profit:				\$2,394.76
Replacement cost value:				\$29,371.59
Less Recoverable depreciation (including taxes):				\$(9,458.53)
Actual cash value:				\$19,913.06
Applied deductible:				\$(1,000.00)
Net actual cash value:				\$18,913.06
Amount payable if depreciation is recovered:				\$28,371.59

Note: For quick access back to the Estimate to make any revisions, click the blue link of the Estimate name.

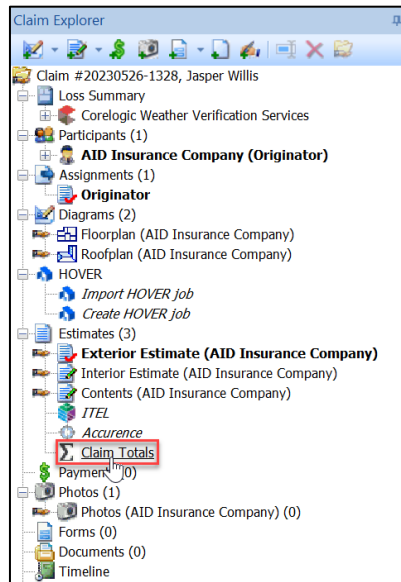
6. Scroll down to view the Coverage Summary portion of the Claim Totals Page.

Actual cash value:	\$19,913.06
Applied deductible:	\$(1,000.00)
Net actual cash value:	\$18,913.06
Amount payable if depreciation is recovered:	\$28,371.59
Additional amount payable if recovered:	\$9,458.53

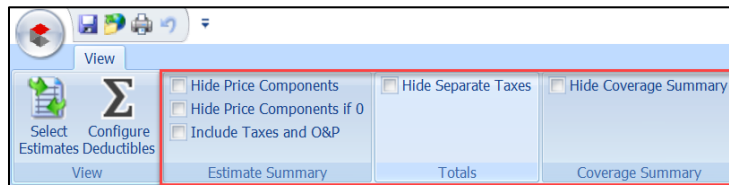
COVERAGE SUMMARY					
	RC	Recoverable Depreciation	Applied Deductible	Net ACV	Payable If Recovered
Structure (limit: \$500,000.00)					
	\$23,194.92	\$(7,286.32)	\$(1,000.00)	\$14,908.60	\$22,194.92
Tree Removal (sublimit: \$1,000.00)	\$1,816.60	\$0.00	\$(816.60)	\$1,000.00	\$1,000.00
No Subcoverage	\$21,378.32	\$(7,286.32)	\$(183.40)	\$13,908.60	\$21,194.92
Outbuildings (limit: \$50,000.00)					
	\$6,176.67	\$(2,172.21)	\$0.00	\$4,004.46	\$6,176.67
	\$29,371.59	\$(9,458.53)	\$(1,000.00)	\$18,913.06	\$28,371.59

Modifying the layout of the Claim Totals Page

1. Navigate to the Claim Totals Page from the Claim Explorer.



2. From the ribbon at the top of the page, several layout options are presented.



The screenshot shows the 'ESTIMATE SUMMARY' table in the Claim Totals page. The table displays the following data:

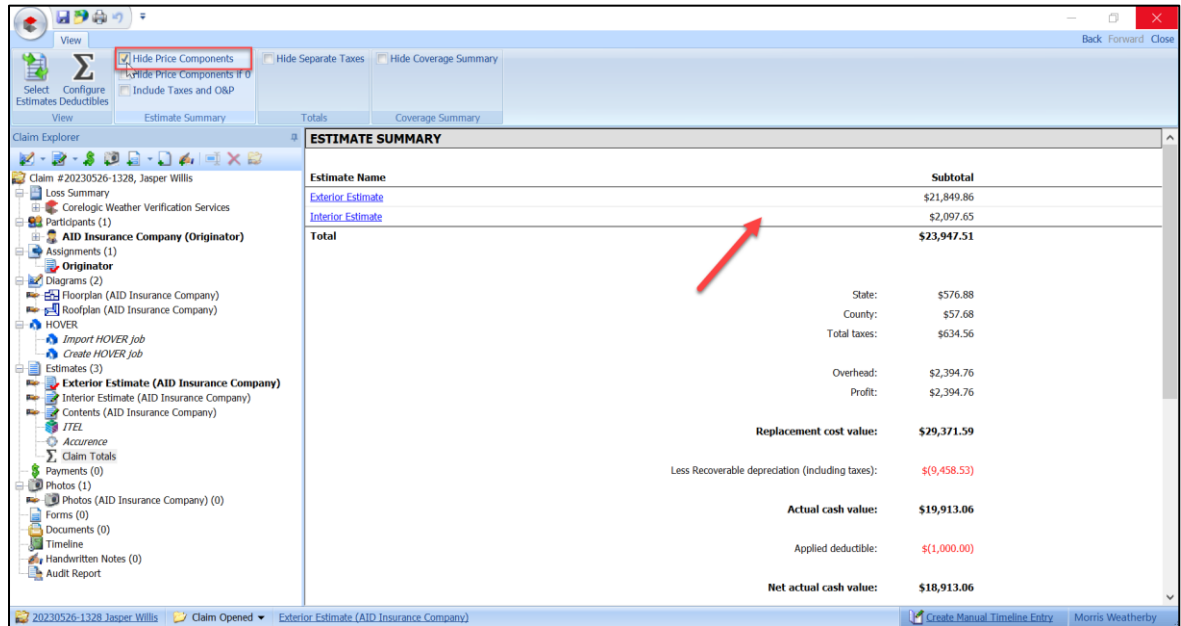
Estimate Name	Materials	Labor	Equipment	Market Conditions	Subtotal
Exterior Estimate	\$9,651.41	\$11,657.97	\$540.48	\$0.00	\$21,849.86
Interior Estimate	\$229.19	\$1,866.52	\$1.94	\$0.00	\$2,097.65
Total	\$9,880.60	\$13,524.49	\$542.42	\$0.00	\$23,947.51

Additional details shown below the table:

State:	\$576.88
County:	\$57.68
Total taxes:	\$634.56
Overhead:	\$2,394.76
Profit:	\$2,394.76
Replacement cost value:	\$29,371.59
Less Recoverable depreciation (including taxes):	\$(9,458.53)
Actual cash value:	\$19,913.06
Applied deductible:	\$(1,000.00)
Net actual cash value:	\$18,913.06

- Click the checkbox next to the options that you wish to apply to your Claim Totals Page.

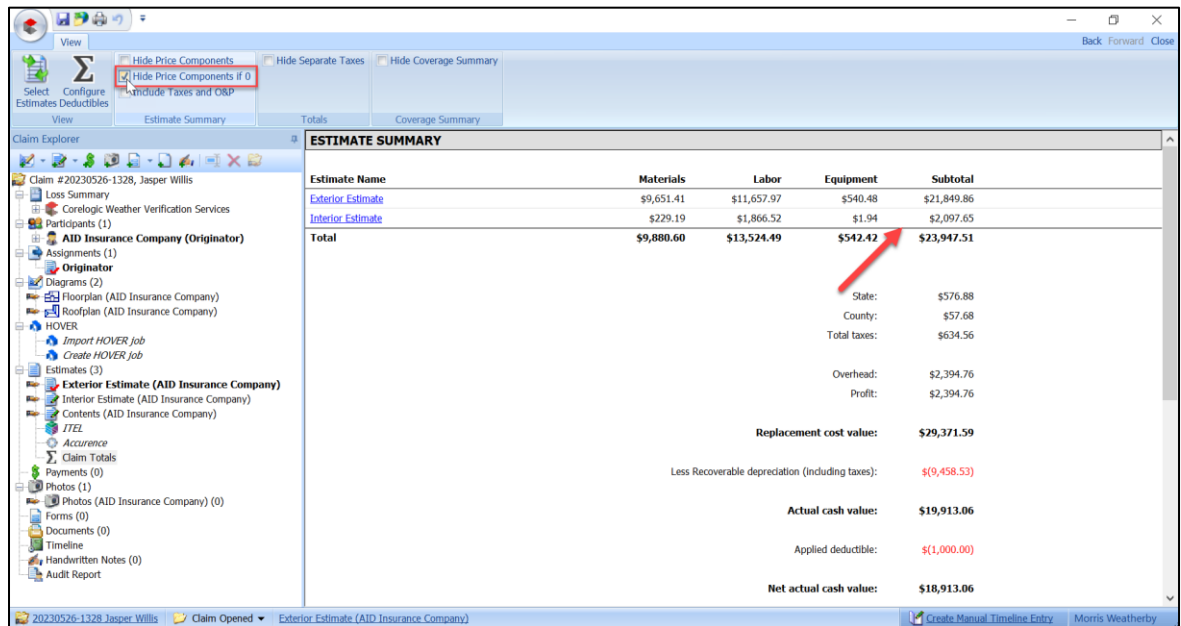
Hide Price Components will remove the Materials, Labor, Equipment & Market Conditions columns from view in the Estimate Summary section.



Estimate Name	Subtotal
Exterior Estimate	\$21,849.86
Interior Estimate	\$2,097.65
Total	\$23,947.51

State:	\$576.88
County:	\$57.68
Total taxes:	\$634.56
Overhead:	\$2,394.76
Profit:	\$2,394.76
Replacement cost value:	\$29,371.59
Less Recoverable depreciation (including taxes):	\$(9,458.53)
Actual cash value:	\$19,913.06
Applied deductible:	\$(1,000.00)
Net actual cash value:	\$18,913.06

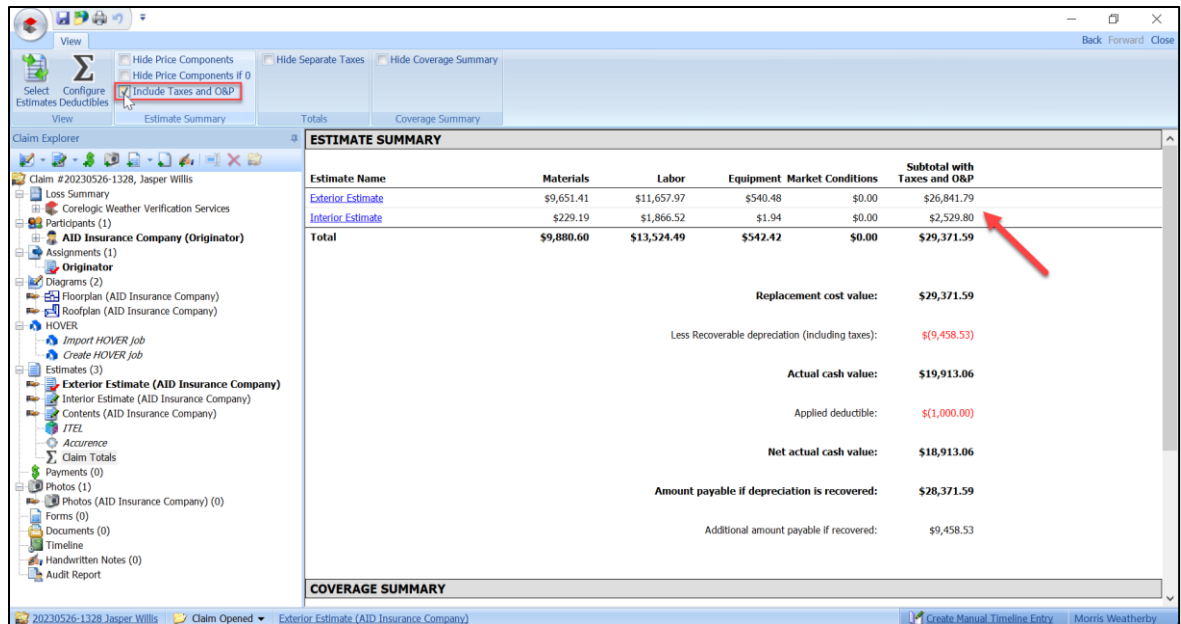
Hide Price Components if 0 will hide any of the Estimate Summary columns where all amounts are 0 for that column.



Estimate Name	Materials	Labor	Equipment	Subtotal
Exterior Estimate	\$9,651.41	\$11,657.97	\$540.48	\$21,849.86
Interior Estimate	\$229.19	\$1,866.52	\$1.94	\$2,097.65
Total	\$9,880.60	\$13,524.49	\$542.42	\$23,947.51

State:	\$576.88
County:	\$57.68
Total taxes:	\$634.56
Overhead:	\$2,394.76
Profit:	\$2,394.76
Replacement cost value:	\$29,371.59
Less Recoverable depreciation (including taxes):	\$(9,458.53)
Actual cash value:	\$19,913.06
Applied deductible:	\$(1,000.00)
Net actual cash value:	\$18,913.06

Include Taxes and O&P will include taxes and o&p into the Estimate Summary subtotals column calculations in place of separate Taxes, Overhead and Profit lines included in the Claim totals section below.



View: ☐ Hide Price Components ☐ Hide Price Components if 0 ☒ Include Taxes and O&P ☐ Hide Separate Taxes ☐ Hide Coverage Summary

Claim Explorer: Claim #20230526-1328, Jasper Willis

Estimate Name	Materials	Labor	Equipment	Market Conditions	Subtotal with Taxes and O&P
Exterior Estimate	\$9,651.41	\$11,657.97	\$540.48	\$0.00	\$26,841.79
Interior Estimate	\$229.19	\$1,866.52	\$1.94	\$0.00	\$2,529.80
Total	\$9,880.60	\$13,524.49	\$542.42	\$0.00	\$29,371.59

Replacement cost value: \$29,371.59

Less Recoverable depreciation (including taxes): \$(9,458.53)

Actual cash value: \$19,913.06

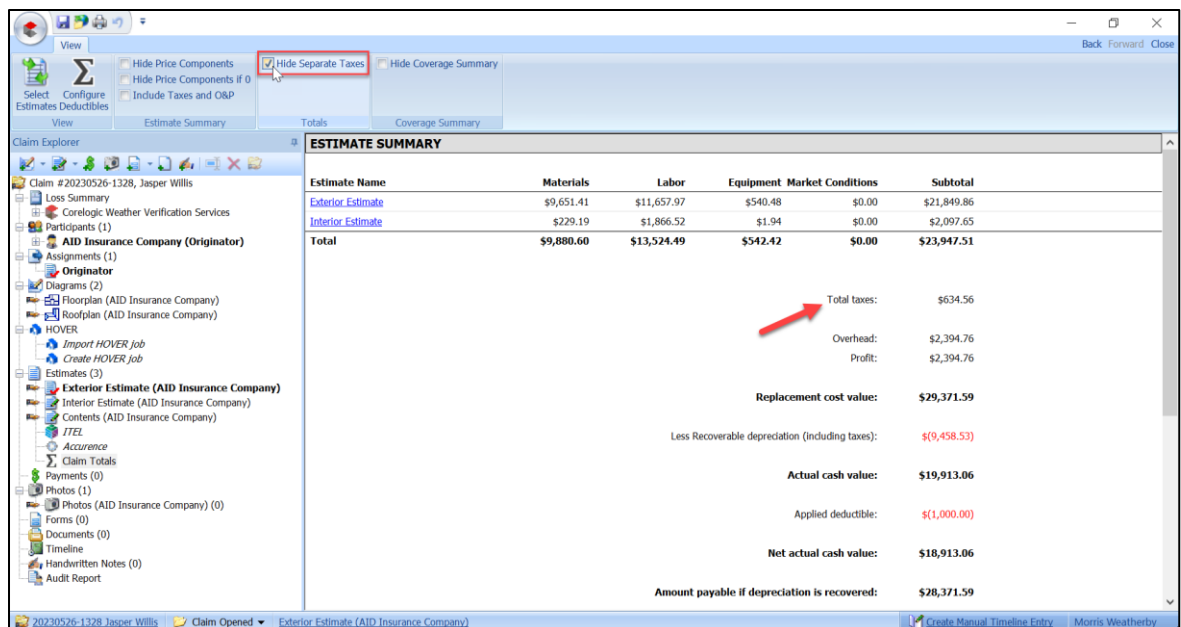
Applied deductible: \$(1,000.00)

Net actual cash value: \$18,913.06

Amount payable if depreciation is recovered: \$28,371.59

Additional amount payable if recovered: \$9,458.53

Hide Separate Taxes will hide the breakout for the taxes applied from different jurisdictions (ie County & State in the US or GST & PST in Canada), and only display one lump sum 'Total taxes' line.



View: ☐ Hide Price Components ☒ Hide Separate Taxes ☐ Hide Coverage Summary

Claim Explorer: Claim #20230526-1328, Jasper Willis

Estimate Name	Materials	Labor	Equipment	Market Conditions	Subtotal
Exterior Estimate	\$9,651.41	\$11,657.97	\$540.48	\$0.00	\$21,849.86
Interior Estimate	\$229.19	\$1,866.52	\$1.94	\$0.00	\$2,097.65
Total	\$9,880.60	\$13,524.49	\$542.42	\$0.00	\$23,947.51

Total taxes: \$634.56

Overhead: \$2,394.76

Profit: \$2,394.76

Replacement cost value: \$29,371.59

Less Recoverable depreciation (including taxes): \$(9,458.53)

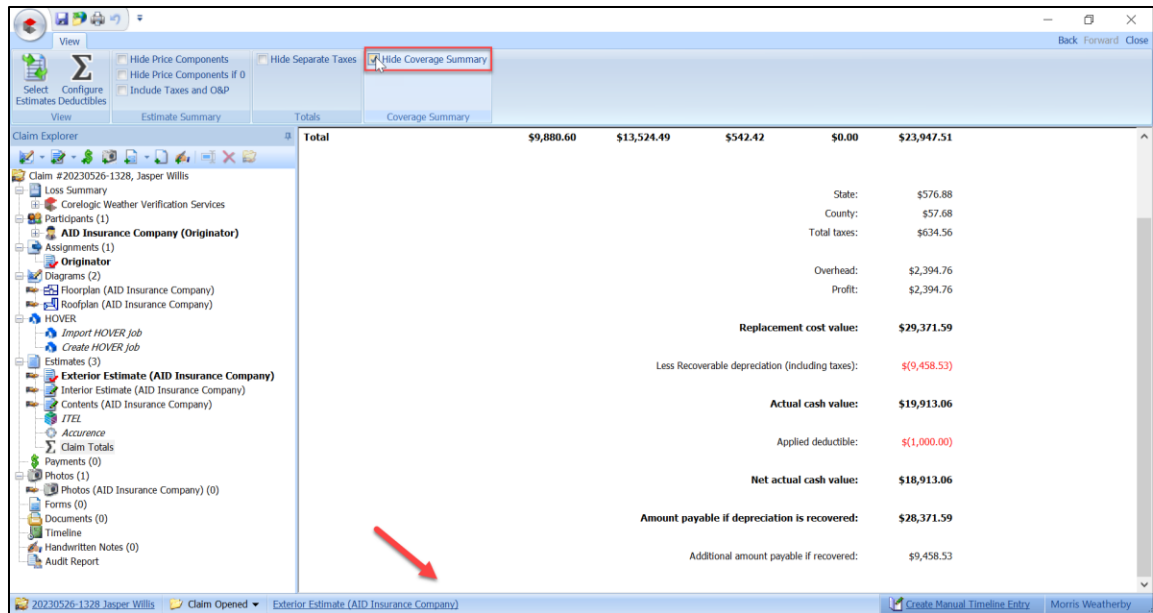
Actual cash value: \$19,913.06

Applied deductible: \$(1,000.00)

Net actual cash value: \$18,913.06

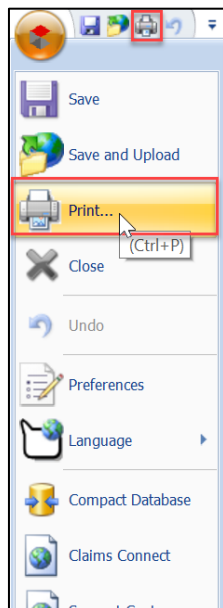
Amount payable if depreciation is recovered: \$28,371.59

Hide Coverage Summary will hide the Coverage Summary section from view on the Claim Totals page.

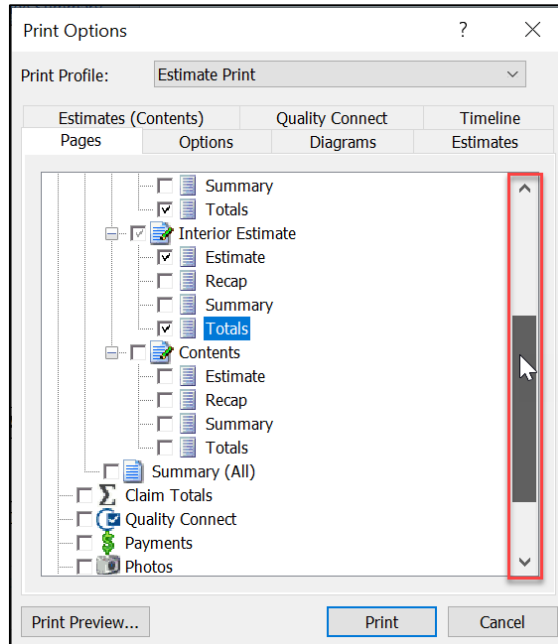


Printing the Claim Totals Page with an Estimate

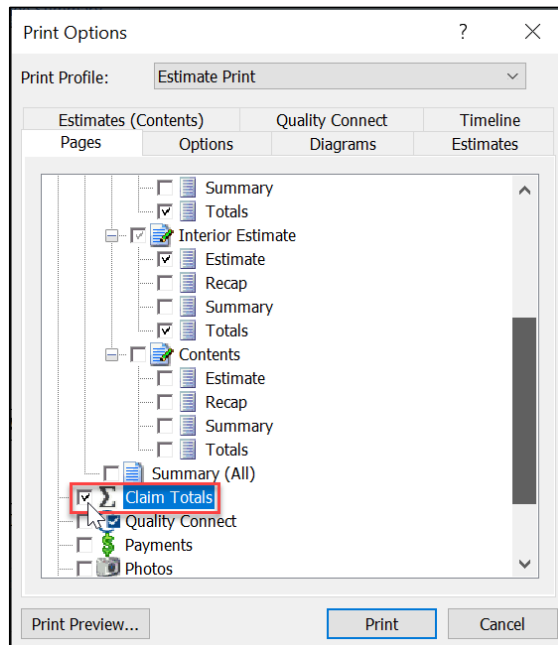
1. From the Mobile Claims menu click on **Print** or click the **Printer icon** from the shortcuts menu.



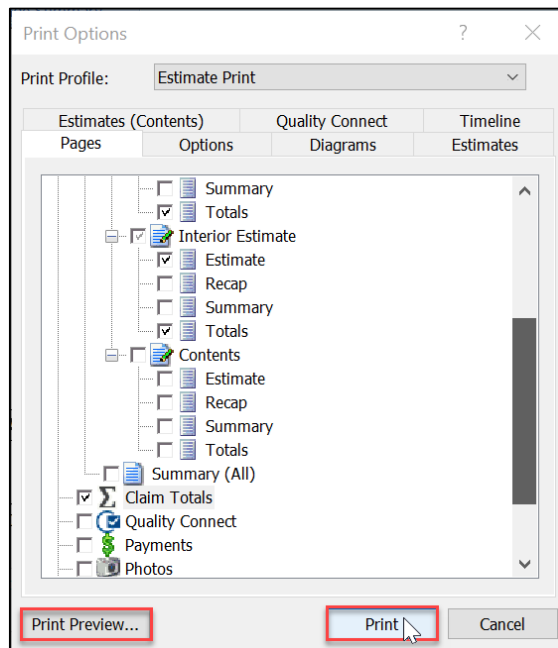
2. Scroll down to view all of the options for the pages that can be printed with the claim package.



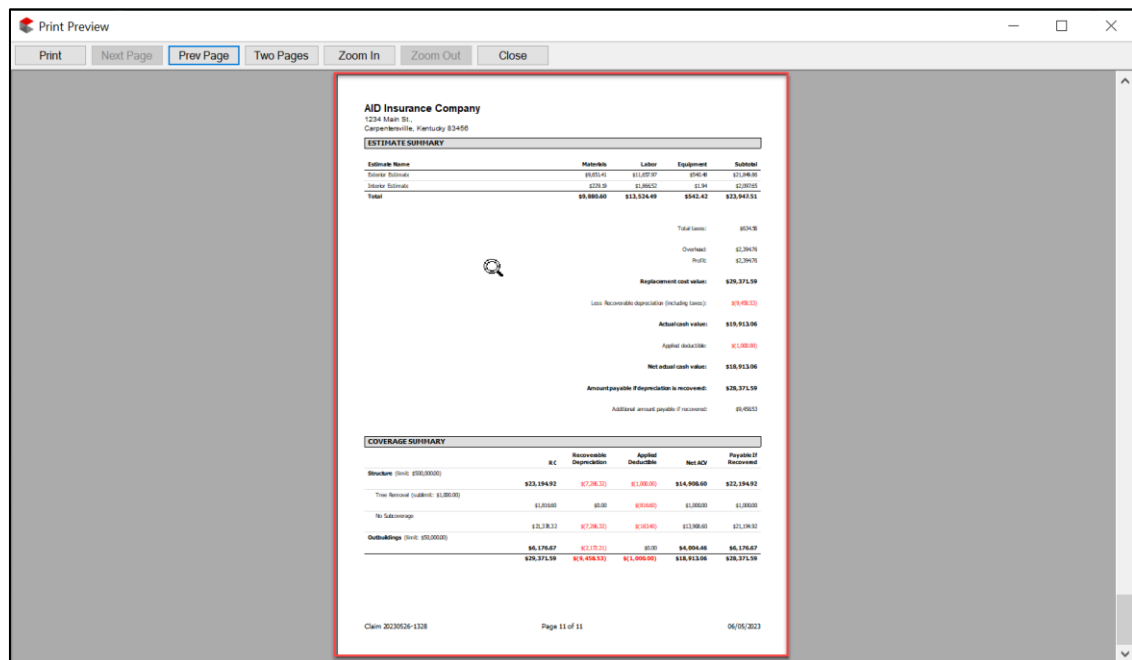
3. Check the box next **Claim Totals** to include the Claim Totals Page with the printing package.



4. Select **Print Preview...** to view the package prior to printing or click **Print** to print right away.



5. View the Claim Totals Page layout in the printing package.





About CoreLogic

CoreLogic is the leading provider of property insights and solutions, promotes a healthy housing market and thriving communities. Through its enhanced property data solutions, services and technologies, CoreLogic enables real estate professionals, financial institutions, insurance carriers, government agencies and other housing market participants to help millions of people find, buy and protect their homes. For more information, please visit corelogic.com.

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