



Release Notes

**Claims Connect and Mobile Claims
Version 7.1**

Issue 3
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Introduction

This document describes the new features and enhancements that are part of the upcoming version 7.1 of CoreLogic Claims Connect, Mobile Claims and CAPTURE, including minor releases since 7.0. The target dates for this global release are:

- August 9th in South Africa, Germany, and France
- August 10th in Australia and New Zealand
- August 16th in Canada
- August 23rd in the United Kingdom
- August 28th in Belgium
- August 30th in the United States

Major Enhancements

Ability to Reply to Manual Timeline Entries

With this enhancement, Claims Connect, Mobile Claims and CAPTURE users now have the capability to reply to an existing manual timeline entry without having to create a new manual timeline entry. Original message selections as to who can see the message (Intended for/To) are carried over into the Reply message settings but are fully editable.

New Integration Partner Framework

This release of Claims Connect and Mobile Claims introduces a new partner company type that will allow CoreLogic to create integrations quickly and easily with third-party data and service providers. The type of company that will typically be set up as partner are those where the data is processed with their own systems and successful completion of their services do not require the partner to directly access Claims Connect, Mobile Claims or Capture.

Each partner company can be configured to provide multiple request types for the different service offerings they provide. They will be able to customize each request with fields for Claims Connect or Mobile Claims users to successfully submit a new request, as well as fields to populate when data is returned and attach any supporting documentation to the claim.

Once a Partner company is configured, they will be visible to company administrators in a partner list on Claims Connect. The administrator will be able to use the list to find partners, review the services they offer, as well as enable the usage of those services for their company's users.



Bulk Ordering of EagleView Reports

EagleView reports can now be ordered in bulk from the claims list, eliminating the need to open individual claims and order reports one by one.

Minor Enhancements

Early Estimate Sharing

This new feature (if enabled for their company) will give claim originators/assignees with delegated authority the option to update Share Properties to view and edit claim estimates once the Estimate Status is no longer “In Progress”. Users trying to update the Estimate Share properties will be prompted to complete a Timeline Entry with custom text and the ability to select custom recipients. The Estimate Share properties will be modified upon completion of that Timeline entry.

Filtering and Sorting Assignments by Inspection Appointment Date

CAPTURE users now have the capability to filter and sort their assignments based on the inspection appointment date/time. A new sort option in the Assignments screen allows users to see upcoming site visits in either chronological or reverse chronological order. It is also possible to filter assignments by today, tomorrow, next X days or last X days.

Adding Standard Footer on Forms

Mobile Claims and Claims Connect users now have the option to add a standard footer at the bottom of a form when printing claim pages. Pages will automatically get renumbered in ascending order when forms are printed along with other claim pages. This improvement will not be automatically enabled for any existing custom form. Current custom form users will have to contact their Customer Success Representative or Customer Support to have their forms updated since adding the footer to the form could potentially cause layout issues and new versions of the forms would require review prior to implementation. When this enhancement is enabled, the footer will be identical to the other pages including the Claim number, Page number and Date.

Deleting Questionnaires and Photo Folders

With this enhancement, CAPTURE users can now delete questionnaires and photo folders in the CAPTURE application. After synchronization, the deleted questionnaires and/or photo folders will be removed from Claims Connect. If a deletion request is made while CAPTURE is off-line, the request will be queued and completed when CAPTURE gets back on-line.



New Setting to Hide Forms

When enabled for a company, this enhancement to Claims Connect and Mobile Claims will hide all public forms from all users on claims created by their company.

Note: *Companies that would like this setting to be enabled need to contact their Customer Success Representative or Customer Support.*

New API Data Fields

This enhancement to both SOAP and REST APIs now makes it possible for a user to know the original price component values of a modified line item. The following new data fields have been introduced:

- Original Unit Labor
- Original Unit Materials
- Original Unit Equipment

Restricting Visibility of Claim Objects Based on Assignment Association

This feature updates the object permission "Share with Originator and Assignor" (Permissions under Company Preferences) to be based entirely on assignment and not just if one company assigned another. Now with this permission set, the visibility of claim objects (such as forms, estimates, documents, photo pages, etc.) will be limited to the company that made the assignments to which the object is associated.

Addition of Loss Summary Adjuster information to API

This enhancement to both SOAP and REST APIs allows users to easily retrieve essential information about the user set as the loss adjuster on a claim's Loss Summary. Adjuster Full Name, Email, Phone number, and License number can now be directly retrieved via the GetClaim API method.

Option to Set Default Language when Creating a New User Account

This Claims Connect release introduces an option for company administrators to select a default language for user profiles. The default language can be set when creating a new user account, when bulk importing user accounts, or via the API. This option is only available when companies have a second language configured and the default setting will be the company's primary language.

New Question Type "List Control with Decimal (New UI)"

With this addition to Desk Adjuster and CAPTURE questionnaires, users filling in a questionnaire will be able to enter and save decimal values.

Note: Companies that would like this to be added to their custom questionnaires need to contact their Customer Success Representative or Customer Support.

Ability to Manually Lock Forms

Claims Connect and Mobile Claims users can now manually lock forms that do not require a signature to indicate completion. Once a form has been manually locked, it cannot be unlocked. Forms locked via signature will continue to function as they were previously, where a signature can be removed to edit the form and additional signatures can be added. Furthermore, it is now possible to duplicate a form on Claims Connect to create an unlocked & editable version of the form (as it already is possible on Mobile Claims).

Resolutions

Limit Calculations in Estimates

This resolution reinstates limit calculations in estimates.

Claim originators and/or companies now have the option to "Apply limits to estimates by default" in the Estimates section of Claim Defaults. Claims Connect and Mobile Claims users are now able to control and see whether limits are applied to their estimates via a new "Apply limits" estimate option.

Jobs Aids

Job aids will be developed for the following features/enhancements in this release of Claims Connect and Mobile Claims:

- Bulk Ordering of EagleView Reports (Claims Connect only)
- Ability to Reply to Manual Timeline Entries (Claims Connect and Mobile Claims)
- Early Estimate Sharing (Claims Connect and Mobile Claims)
- Ability to Manually Lock Forms (Claims Connect and Mobile Claims)



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