



Release Notes

Claims Connect

Version 7.2.50x

Issue 1
January 17th, 2024



Contents

- Introduction 2
- Major Enhancements 2
 - FieldAssist and SettleAssist Integrations..... 2
- Minor Enhancements 2
 - CoreLogic Certification Link in Help Menu..... 2
 - Question and Answer (Q&A) Fields in New Report Builder and Advanced Search 2
 - Creating Contents Estimate via Questionnaire..... 3
 - CAPTURE Questionnaires Available Offline 3
 - Saving Calibration Photo in CAPTURE..... 3
 - Rotating Photo in CAPTURE..... 3
- Job Aids..... 3



Introduction

This document describes the new features and enhancements that are part of the upcoming version 7.2.50x of CoreLogic Claims Connect, Mobile Claims and CAPTURE. The target dates for this global release are:

- January 31st in South Africa, Germany, and France
- February 1st in Australia and New Zealand
- February 7th in Canada
- February 14th in the United Kingdom
- February 19th in Belgium
- February 21st in the United States

Major Enhancements

FieldAssist and SettleAssist Integrations

This release introduces the full integration of Claims Connect with both FieldAssist and SettleAssist. As a result, Claims Connect and Mobile Claims users who are using FieldAssist and SettleAssist as part of their inspection and scoping workflow will be able to:

- Configure assignment types to auto-create a FieldAssist or SettleAssist order for the assignee.
- Take advantage of an option in the auto-create SettleAssist order settings that will allow 3rd party inspection companies to use their own inspection application and send data to SettleAssist to create the scope.

Minor Enhancements

CoreLogic Certification Link in Help Menu

A link has been added to the Claims Connect Help Menu to allow users to easily access the new CoreLogic Claims Certification website.

Question and Answer (Q&A) Fields in New Report Builder and Advanced Search

With this enhancement, Q&A fields are now present under Claim fields, allowing users to include Q&A data points for report building purposes. In addition, users performing claims, assignment, and estimate advanced searches will also have the capability to build search queries with Q&A data points.



Creating Contents Estimate via Questionnaire

This new feature introduces the ability to create contents estimates via Desk Adjuster & CAPTURE questionnaires. Users can now easily generate a contents inventory from questionnaires, create a contents class estimate and set a default naming convention for the estimate. Additionally, photos can be collected per item.

Note: *Companies need to contact their Customer Success Representative or Customer Support to have a custom questionnaire created to benefit from this new capability.*

CAPTURE Questionnaires Available Offline

In this enhancement to CAPTURE, users now have the capability to download and access all questionnaires associated with an assignment when making it available offline, including questionnaires that have not been started before. This allows the user to create questionnaires without concern about their offline availability.

Saving Calibration Photo in CAPTURE

The CAPTURE application has implemented a new feature that allows users to save the photo taken for calibration to the assignment's photo folder, eliminating the need for duplicate photos and improving workflow efficiency for field inspectors.

Rotating Photo in CAPTURE

When editing a photo in CAPTURE, users can easily access the rotate button within the main dock under the adjust option and rotate the photo 90 degrees to the right with one tap. Users will be able to see the changes immediately and simply click on Save to apply the changes.

Job Aids

Job aids will be developed for the following feature/enhancement in this release of Claims Connect:

- FieldAssist and SettleAssist Integrations



About CoreLogic

CoreLogic is the leading provider of property insights and solutions, promotes a healthy housing market and thriving communities. Through its enhanced property data solutions, services, and technologies, CoreLogic enables real estate professionals, financial institutions, insurance carriers, government agencies and other housing market participants to help millions of people find, buy and protect their homes. For more information, please visit corelogic.com.

For additional information, please visit [Corelogic.com](https://corelogic.com).

© 2024 CoreLogic, Inc. All rights reserved.

CORELOGIC and the CoreLogic logo are trademarks of CoreLogic, Inc. and/or its subsidiaries. All other trademarks are the property of their respective holders.