



Minimum OS Requirements

Change to Minimum OS requirements with Release 7.5

Mobile Claims is being redesigned with a new look, technology upgrades and feature enhancements for users globally. With these advancements, new minimum technology standards will be required to continue using Mobile Claims on your devices. This early notification is being provided to aid in planning and to make any necessary changes or upgrades to continue seamless use of Mobile Claims.

- New minimum OS requirements will begin with Release 7.5 which is scheduled for release in November 2024.
- Windows 10 1903 (18362) or higher or Windows Server 2019 (18362) or higher will be required to run Mobile Claims
- This requirement only affects Mobile Claims and does not affect Claims Connect or LINK
- All user types of Mobile Claims will be affected
- Customers should start planning for this transition as early as possible

With Release 7.5, if your device's operating system does not comply with the minimum requirements outlined above, Mobile Claims will no longer be accessible from that device.



CONTACT

To learn more, contact your Customer Success representative