RELEASE NOTES
Release 5.0.14

Version 2.1

Author: Pascal Bégin

Revision History

Version	Date	Description	Author(s)
1.0	September 19th 2012	Document creation	Pascal Bégin
2.0	November 12th 2012	Major modifications to the document	Pascal Bégin
2.1	November 13th 2012	Proofreading	Andra Postovaru

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1.   Introduction

This document describes the new features and enhancements that will be part of the upcoming version 5.0.14 of Symbility Claims Connect and Mobile Claims. The target date for this release is December 7th 2012 in North America.

2.   Enhancements

2.1   Enhancement # 18874 – Integration with Aerialogics

Symbility now exchanges information with Aerialogics, a provider of roofing measurements. Users can put in a request to Aerialogics directly from Symbility and electronically receive a detailed report in their Documents section as well as an automatically generated 3D roofplan in their Mobile Claims diagrams section. The diagram can then be used to create a roofing estimate and / or to generate a 3D exterior plan of the whole house and an exterior estimate.

2.2   Enhancement # 19191 – Integration with LiveHailMap.com

LiveHailMap.com invented HailScope™ to forensically analyze the size and geographical coverage of individual hailstorms and provide detailed, accurate information about past and current hail events. The integration with Symbility allows Symbility clients to automatically get hailstorm data directly embedded into Symbility without having to use a different system.

2.3   Enhancement # 19591 – Usability: improve estimate options in ribbon

Symbility has modified the View category of the Estimate ribbon in Mobile Claims to improve usability. The options are now available directly in the ribbon instead of under the Columns icon.

2.4   Enhancement # 19776 – Ability to add email addresses in the notification option of a manual journal entry

Users of Mobile Claims and Claims Connect now have the ability to add email addresses to the notification section of a manual journal entry so that the notifications in the manual journal entries can be sent to any email address.

2.5   Enhancement # 19794 – Ability to print estimate with contractor letterhead when estimate created by Insurance Company

Users from Insurance companies now have the ability to print estimates with the contractor's letterhead. The Print dialog box was improved to allow Users to select between different letterhead options:

- **Default**. The letterhead for the estimate and its supplements is the letterhead chosen in the print dialog.
- **Creator of the estimate**. The letterhead for the estimate and its supplements is the default letterhead used by the creator of the estimate.

- **Creator of the last supplement**. The letterhead for the estimate and its supplements is the default letterhead of the creator of the last supplement being printed.
- **Vendor**. The letterhead for the estimate and its supplements is the default letterhead of the vendor who created the last supplement being printed. If the estimate was not created by a vendor and there are no vendor supplements, this option falls back to the "Default" behavior above.

2.6 Enhancement # 19909 – Usability: improve list control with percentage to auto fill on selection

Symbility has improved the list controls with respect to percentages in SmartScope.
- Clicking on a value automatically prefills the textbox with the difference between the selected options and 100%. If only one option is selected, clicking on the value will automatically populate the textbox with a value of 100%.
- If other options are selected, clicking on an empty value will automatically populate it with the difference between the total of the selected options and 100% (i.e.: if the total of the selected options is 40%, clicking on the empty value will populate it with 60%.)

2.7 Enhancement # 19961 – Generate claim history and audit report starting at ready for review

Symbility has made some changes in its claim and estimate statuses in order to improve the user experience for Independent Adjuster firms. We made changes to what happens when an estimate reaches the Ready for Review status:
- Claim History and Audit Report is tracked and visible on Claims connect when a Claim reaches Ready for Review.
- If a claim was generated by an Insurance company and assigned to an Independent Adjuster firm, the Audit Report and History is only visible to the insurance company once the estimate is marked as being Completed.

3. Major Resolutions

3.1 Resolution # 19226 – Intermediary does not appear in intended participant list for manual journal entry

Symbility has resolved a limitation on Mobile Claims and Claims Connect that prevented an Intermediary's assignee from creating a journal entry that could be shared with the Intermediary or that could notify the Intermediary. From now on, all companies participating in a claim will be listed under the "Intended for" and the "Notify these participants" sections. Furthermore, Symbility added an additional checkbox labeled "All current and future participants" at the end of the "Intended for" list. Checking that box will automatically check and disable all other assignees in the list.

3.2 Resolution # 19328 – Do not allow the last adjuster in a claim to stop participating

Symbility has improved the Stop Participating function in Mobile Claims so that the last adjuster working on a claim can no longer remove himself from the claim.

3.3 Resolution # 19470 – Claim attachment lost with when merging claims for orders

Symbility has resolved an issue that caused the system to lose claim attachments when two claims were merged.

3.4 Resolution # 19698 – Do not round quantities in the room specs of the estimate

Symbility has modified how the quantities are displayed in the estimate's room specs and in the floorplan's quantity panels. Going forward, quantities will no longer be rounded-up in order to avoid any possible confusion and discrepancies surrounding the quantities being displayed in the estimate.

3.5 Resolution # 19790 – Assignee should be able to acquire a supplement created by an Insurer on an assignee's estimate

Symbility has resolved a limitation on Mobile Claims that prevented an assignee from acquiring a supplement created by an Insurer on an estimate created by the assignee. Going forward, the assignee will be able to take ownership of that supplement, allowing him to add his own supplement to the Insurer's.

3.6 Resolution # 19790 – Do not expand list of participants in claim explorer when opening the claim

Symbility has modified how participant names are displayed in the Claim Explorer on Mobile Claims. From now on, Mobile Claims will behave like Claims Connect and will, by default, not expand the list of the participants. Users will have to click on the plus sign beside the company name to view all participants for the company.